

**CHP Strategic Plan
2009
State Security Division (SSD)**

4th Quarter Reporting: October Through December 2009

Division/Section: State Security Division (SSD)

Goal 1.1 – Prevent loss of life, injuries, and property damage.

SSD Action Steps:

Counterterrorism and Threat Awareness (CTTA) Section

1. Conduct Site Vulnerability Assessments of state facilities to identify and correct deficiencies.
2. Implement the Terrorism Liaison Officer (TLO) program.
 - a. The TLO program will:
 - i. Assist the Department with information sharing and dissemination by receiving and providing timely information to and from Department personnel.
 - ii. Provide counterterrorism related training.
 - iii. Provide personnel with a regional and/or local point-of-contact for questions regarding terrorism related matters.
3. Utilize Emergency Notification and Tactical Alert Center (ENTAC) as a 24/7 resource for terrorism reporting from departmental personnel in order to streamline tips and leads reporting to the appropriate investigative agency. General Order 100.98, Counterterrorism and Threat Awareness, was distributed to clarify the tips and leads reporting policy and procedures.

Emergency Operations Section (EOS)

1. During Maximum Enforcement Periods (MEPs), ENTAC will compile field Division MEP reports and provide the information to executive management, departmental commands, and the Office of Media Relations.

CTTA Section Activity this Quarter

1. CTTA Section assisted Golden Gate Division Investigative Services Unit to obtain Enhanced Threat and Risk Assessment training to conduct Site Vulnerability Assessments (SVAs). CTTA Section also assisted with preparations and material support to conduct SVAs on the seven Bay Area bridge toll plazas, which came at the request of the California Department of Transportation.



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CTTA Section assisted Border, Southern and Inland Divisions by providing guidance and information to conduct SVAs on selected Department of Motor Vehicle (DMV) offices at the request of DMV executive management.

CTTA Section is continuing the process of compiling SVAs conducted by Divisions and establishing an electronic library for them.

CTTA Section completed familiarization training of all incoming Headquarters Campus personnel on the Access System and security policy at the new facility.

2. In collaboration with the Department and the Regional Terrorism Threat Assessment Centers (RTTACs), each field Division has trained TLOs to provide assistance and serve as a resource for training and information sharing. This program is ongoing and continues to improve awareness throughout the Department.

In order to add consistency and to enhance the Division TLO distribution, CTTA Section created and implemented a new email account to send all TLO related material. Division TLOs will now be able to readily identify material being sent to them and thus allowing CTTA Section to share the responsibility of sending TLO material between the STTAC and RTTAC officers.

3. ENTAC is now the 24/7 resource for departmental employees to report suspicious acts of terrorism. The Division TLOs were provided a training curriculum to use when they train Area offices on reporting requirements. ENTAC is receiving and forwarding suspicious activity reports.

EOS Activity this Quarter:

1. ENTAC collected and disseminated the MEP reports for the Thanksgiving, Christmas, and New Years MEP periods.



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Goal 1.2 – Maximize service to the public and assistance to allied agencies.

SSD Action Steps:

CTTA Section

1. Continue to provide the highest level of assistance and cooperation with federal, state, and local agencies in order to preempt terrorism planning and/or attacks.
2. Provide managerial oversight and reorganization of the State Terrorism Threat Assessment Center (STTAC) to streamline information gathering, analysis, and timely dissemination to public safety partners.
3. Work with the Regional Terrorism Threat Assessment Centers (RTTAC) to obtain a statewide perspective on terrorism related trends so that the STTAC can appropriately monitor these trends and make adjustments to resources when appropriate.
4. Continue to coordinate and monitor the Tax Seizure Program Personnel serving tax warrants for the three contracted state agencies, Board of Equalization, Employment Development Department, and Franchise Tax Board.

EOS

1. Manage/coordinate the AMBER Alert program to successfully assist the public and allied agencies to ensure alerts are issued appropriately and effectively in order to safely recover abducted children and preserve the program's integrity.
 - a. EOS/ENTAC personnel will improve/maintain proficiency in issuing AMBER Alerts effectively and efficiently.
 - b. EOS/ENTAC will track the number of AMBER Alert requests and activations.
 - c. EOS/ENTAC will assist allied agencies in improving their AMBER Alert procedures, protocols, etc.
2. Assist the California Department of Public Health with coordinating/providing departmental security services in support of the Strategic National Stockpile.
3. Assist allied state agencies in multi-organizational/jurisdictional emergency incident management and homeland security planning forums and endeavors.
4. Assist in coordinating/facilitating services provided by the CHP for public and private special events that potentially affect multiple Divisions.



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CTTA Section Activity this Quarter:

1. CTTA Section modified the State Security Division Internet/Intranet web page to better serve the public and allied agencies.

CTTA Section added and staffed an officer position with the Federal Bureau of Investigation (FBI), Santa Ana Joint Terrorism Task Force (JTTF). Also, CTTA Section hired officers to fill the vacancy within the Los Angeles RTTAC, the San Diego RTTAC, and the STTAC. CTTA Section has also selected a Sergeant to fill the vacancy in the STTAC. The sergeant is scheduled to start in the 1st quarter of 2010.

CTTA Section assisted with coordination and instruction during one Inmate Radicalization training classes for multiple federal, state, and local agencies throughout the state. The course emphasizes increasing terrorism awareness of radical inmates in the correctional system. Audiences included departmental personnel, correctional officers from California Department of Corrections and Rehabilitation, Federal Bureau of Prisons, FBI, and other allied law enforcement personnel.

2. CTTA Section entered into a Memorandum of Understanding between the Department, Cal EMA, and the Department of Justice to provide managerial oversight and reorganization for the STTAC. Additionally, CTTA Section has staffed the STTAC with two permanently assigned uniformed officers and one sergeant. CTTA Section is in the process of adding two additional uniformed officers to the STTAC. One will liaison with DOJ and the second will provide connectivity between ENTAC and the STTAC.
3. STTAC personnel have been assigned to make regular contact with the four RTTACs, as well as monitor all material released by each RTTAC in order to help obtain a statewide perspective on terrorism related trends in the state. The STTAC also assigned an analyst to participate in the Lead Analyst Working Group (LAWG), a working group comprised of a lead analyst from each of the RTTACs and STTAC. The LAWG has weekly conference calls to share information and collaborate on future products and ideas.
4. CTTA Section revised TSP forms CHP 476, Notice of Sale, CHP 481, Tax Seizure Tally Receipt and worked with Fiscal Management Section (FMS) to incorporate revisions to the CHP 472, Disbursement Request. A new CHP 478A, Tax Seizure Tracking Log and a Check List is currently being created to enhance the operations of the TSP.

The Department completed a comprehensive evaluation of the TSP and is in the process of preparing a comm-net that will reflect policy changes.

CTTA Section met with Offices of Primary Interest (OPIs) to discuss policy changes to HPM 70.19, Tax Seizure Program Manual.



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EOS Activity this Quarter:

1. There were 15 AMBER alert requests this quarter, resulting in two activations. Five children were safely recovered. There were 75 total AMBER alert requests for 2009, resulting in 19 activations; 27 children were safely recovered.

EOS/ENTAC personnel provided AMBER Alert training to allied agencies during the quarter. The training was provided in five locations (four in Southern California and one in Fresno and a total of 53 different allied agencies attended the training sessions). For 2009, there were 23 total training sessions where 243 different allied law enforcement agencies were represented and over 800 individuals attended the training.

The EOS commander made an AMBER Alert program presentation to the Riverside County Law Enforcement Chiefs Association in December.

At the request of the Los Angeles Police Department (LAPD), EOS/ENTAC personnel provided an AMBER Alert presentation at the 2009 LAPD National Detective Symposium.

The EOS commander presented information about the State's AMBER Alert program at the California Child Abduction Task Force (CATF), multi-discipline training session held in Fresno.

The EOS commander met with National Weather Service representatives to discuss current AMBER Alert activation procedures.

The EOS commander represented the State at the National AMBER Alert symposium on October.

During the quarter, all 154 AMBER Alert case folders were reviewed and ENTAC AMBER Alert information and statistics were updated and reconciled based on this review in conjunction with follow-up with the National Center for Missing and Exploited Children and investigating law enforcement agencies.

2. EOS personnel continued to work with SSD, CDPH, and ASD in order to facilitate the reimbursement for departmental SNS related services.

EOS/EPU personnel assisted CDPH in prioritizing security enhancement recommendations for their West Sacramento Warehouse.



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There were 13 SNS shipments (consisting of antiviral medication) in October, November, and December in order to assist CDPH, which EOS/EPU personnel helped coordinate. EOS/EPU personnel conducted four of these escorts.

3. EOS/EPU personnel attended various planning meetings for the 2010 Golden Guardian Homeland Security Exercise throughout the quarter.
4. Coordination meetings to prepare for the AMGEN 2010 Tour of California Bicycle Race began in December.



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Goal 1.4 – Manage traffic and emergency incidents.

SSD Action Steps:

CTTA Section

1. Serve as the liaison between the Department and federal and local agencies regarding the investigative efforts of an act of terrorism.

EOS

1. Coordinate Standardized Emergency Management System (SEMS)/National Incident Management System (NIMS) training, as appropriate, to ensure the Department remains SEMS/NIMS compliant.
2. Coordinate departmental emergency incident response/homeland security exercises as necessary to maintain departmental emergency preparedness and response capabilities and proficiencies.
3. When activated, ENTAC will act as the Departmental Operations Center (formerly referred to as an “EOC”) to support departmental emergency operations.
4. Computer System Incident Reporting System (CISIRS): ENTAC will continue to receive information technology (IT) security incident, computer crime, and theft or loss of personal information maintained by state entities related notifications from state agencies and, in turn, notify the Department of Finance and the Department’s Computer Crimes Investigations Unit of IT security matters. As part of this, ENTAC will track and report the number of CISIRS reports completed.
5. Strategic National Stockpile (SNS) Statewide Operational Plan: EOS personnel continue to maintain and improve our Security Plan for the SNS with the California Department of Public Health and US Marshall’s Service.

CTTA Section Activity this Quarter:

1. CTTA Section has 11 officers assigned to the FBI JTTF located throughout the state. Each officer investigated or assisted with numerous investigative threat assessments and full field investigations under the direction of the FBI.



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EOS Activity this Quarter:

1. EOS/EPU personnel taught the NIMS 300 course at the First Line Supervisor's Academy in December.
2. EOS/EPU personnel attended various planning meetings for the 2010 Golden Guardian Homeland Security Exercise throughout the quarter.
3. No Activity.
4. There were 199 CISIRS Reports completed this quarter. A total of 1,151 CISIRS Reports were completed by ENTAC in 2009.
5. As previously mentioned, EOS/EPU personnel assisted CDPH in prioritizing security enhancement recommendations for their West Sacramento Warehouse.

Additional Information:

- EOS continues to research and prepare a quarterly newsletter on emergency preparedness related topics.



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Goal 1.5 – Protect public and state assets.

SSD Action Steps:

CTTA Section

1. Ensure departmental personnel are following the Safety Services Program (SSP) guidelines by actively conducting facility checks, meeting with facility managers, responding to crimes, and providing crime prevention training to facility employees.
2. Provide SSP related training to field personnel.
3. Provide Site Vulnerability Assessment (SVA) training to personnel to ensure SVAs are completed in a timely manner.
4. Implement the Department of Homeland Security, Automated Critical Asset Management System (ACAMS) to archive SVA data so real time information is available to public safety and private industries for pre-event planning or emergency mitigation.

EOS

1. ENTAC will assist state agencies by completing Computer System Incident Reporting System (CISIRS) reports for information technology security “breaches,” computer crimes, and theft or loss of personal information maintained by state agencies.
 - a. ENTAC will track the number of completed CISIRS reports.
2. ENTAC will complete Counter Terrorism (CT) Watch checks and Suspicious Activity Reports (SARs) as part of departmental terrorism prevention efforts.
 - b. ENTAC will track the number of completed CT Watch checks and SARs.

CTTA Section Activity this Quarter:

1. CTTA Section participated in the State Personnel Board (SPB) hearing in response to a complaint which was filed by the Union (SEIU Local 1000), against the CHP Master Service Agreement (MSA) for unarmed security guards. The case alleges the State could hire civil service unarmed security guards at a cost savings. The Deputy Attorney General is representing the CHP in this matter and the hearing has been continued until late spring/early summer.



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CTTA Section is working with the Contracts Unit to release the Invitation for Bid (IFB), Master Service Agreement (MSA) for Unarmed Security Guards by January or February 2010. A determination was made by the OPI requiring attendance to the IFB Bidders Conference mandatory in order to bid on the MSA. This Conference will be held at CHP Headquarters.

CTTA Section sent a courtesy reminder, via email, to all Statewide Interagency Agreement (SIA), Contract Coordinators that their contracts for CHP police protective services are expiring on or before June 30, 2010. Because of the time needed to process contracts, this reminder will help eliminate having to request an expedite approval.

CTTA Section is in the process of creating a workplace violence online training course utilizing the Ready Go Program.

2. CTTA Section coordinated the registration of the Robert Presley Institute of Criminal Investigation (ICI) training for CHP uniform personnel utilizing a pre-established asset forfeiture fund. However, in January 2010, due to fiscal concerns the course was cancelled by executive management.
3. CTTA Section coordinated and participated in an Enhanced Threat and Risk Assessment training to prepare personnel to conduct SVAs in Golden Gate and Border Divisions. A total of 54 personnel were trained.
4. CTTA Section is awaiting the release of the latest version of the Department of Homeland Security, Automated Critical Asset Management System (ACAMS), and will schedule training directly with the CalEMA instructors when classes are made available.

EOS Activity this Quarter:

1. There were 199 CISIRS Reports completed this quarter. A total of 1,151 CISIRS Reports were completed by ENTAC in 2009.
2. There were ten SAR reports completed this quarter; there were 18 total for 2009. No CT watch requests were received this quarter; however, seven CT Watch reports completed for 2009.



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Goal 3.3 – Customer Service

SSD Action Steps:

CTTA Section

1. Attend STTAC, RTTAC, Federal Bureau of Investigation, and other federal, state, or local anti-terrorism meetings, case briefings, and infrastructure protection planning sessions on a regular basis in order to provide departmental employees and management with current and relevant counterterrorism information.
2. Provide quality service at the new headquarters campus.

EOS

1. Assist allied law enforcement agencies with improving their efforts to activate an AMBER Alert.
2. Provide AMBER Alert and child safety related information to the public.

CTTA Section Activity this Quarter:

1. CTTA Section personnel attended case briefings from the FBI related to the Mumbai Attacks, the Christmas Day bomber, and the CIA Double Agent Suicide Bomber. They also attended meetings and planning sessions for the STTAC product development and client corroboration.
2. CTTA Section continues to provide guidance to headquarters personnel relative to security issues and is working with Facilities Section to upgrade the Headquarters Security System at the remaining headquarters satellite facilities.

EOS Activity this Quarter:

1. EOS/ENTAC personnel provided AMBER Alert training to allied agencies during the quarter. The training was provided in five locations (four in Southern California and one in Fresno) and a total of 53 different allied agencies attended the training sessions. For 2009, there were 23 total training sessions where 243 different allied law enforcement agencies were represented and over 800 individuals attended the training.
2. No activity.



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Goal 4.3 – Financial Management

SSD Action Steps:

1. Train all designated employees on the Automated Resource Management System by December 31, 2009.

Activity this Quarter:

1. No activity.

